

CITY UNION BANK LTD

Steps of registering for hard token:-

Step 1 – Insert the Hard Token device to your Net/mobile

Step 2 – Create the handle id by selecting the certificate through Xorkee application

Step 3 – Certificate password will be asked for the creation of handle id

Step 4 – Once handle id is successfully created, Go to net banking/mobile banking and click Register under Digital signature option in the left side menu

Step 5 – Make sure to plugin the hard token USB certificate in the your device. Key in the created new handle Id and click proceed

Step 6– The device will receive the notification and click approve and provide the certificate password

Step 7 – After successful authentication, a form will be generated and same needs to be downloaded

Step 8 – User should sign in the downloaded form and the same should be scanned and uploaded in "Upload DSC " menu under Digital signature option in the left side menu of net/mobile banking.

Step 9 – Bank will check and approve the registration. Post bank approval, the same can be used for transactions

Steps of doing Transaction using hard token:-

Step 1 – Go to your Corporate Net Banking/Mobile Banking

Step 2 – Select fund transfer option

Step 3 – Select one of the transaction option you wish (Own Account, Within CUB, IMPS, NEFT, RTGS)

Step 4 – It will ask options like (OTP, Soft Token, Hard Token), select Hard Token (make sure your Hard Token device is already inserted to your mobile)

Step 5 – It will automatically validate your transaction after selecting Hard Token option.