



**CITY UNION BANK LTD**

**This Document guides you to register in [irctc.co.in](http://irctc.co.in) and book train tickets using city union bank visa Debit cards.**

**Step 1:-**

Customers are advised to use either the Book Your Train Ticket option in our web site [www.cityunionbank.com](http://www.cityunionbank.com) or directly login to the [www.irctc.co.in](http://www.irctc.co.in)

Click Here

The screenshot displays the City Union Bank website interface. At the top, the bank's logo and name 'CITY UNION BANK LTD' are visible. Below the logo, there are navigation links for 'Home', 'About Us', 'Policies', 'Contact Us', 'Sitemap', 'FAQ', and 'Careers'. The main content area features a large banner with the text 'Now Pay Taxes from the comfort of your Home' and the website URL 'www.onlinecub.net'. To the right of the banner, there is a search bar and a 'Latest News' section. Below the banner, there are several menu items and links, including 'Welcome to CUB', 'Open Deposit', 'Branch Locator', 'Account Online', 'ATM Locator', 'Calculators', 'DEMO', 'Performance Card', 'Access Your Account', 'Interest Rates', 'Online Banking', 'Deposit', 'Advance', 'BPLR / Base Rate', 'Online Shopping', 'Verified by Visa', 'Mobile Banking', 'Book Railway Ticket', 'Utility Bill Payments', 'Press Release', 'Quarterly Results', 'Annual Result', 'Investor Presentation', 'Cub Share Tracker', 'Recognition and Awards', 'BASEL II Disclosure', 'OMBUDSMAN Scheme', and 'Customer Grievance/suggestion'. The browser's address bar shows 'http://172.17.1.150/english/home.aspx'. The taskbar at the bottom shows various open applications, including 'Remote Desktop', 'Microsoft Excel', 'C:\WINDOWS...', 'welcome', 'irctc\_new.pdf', 'Document1', 'City Union Bank', and 'toolbar'. The system clock shows '1:41 PM'.

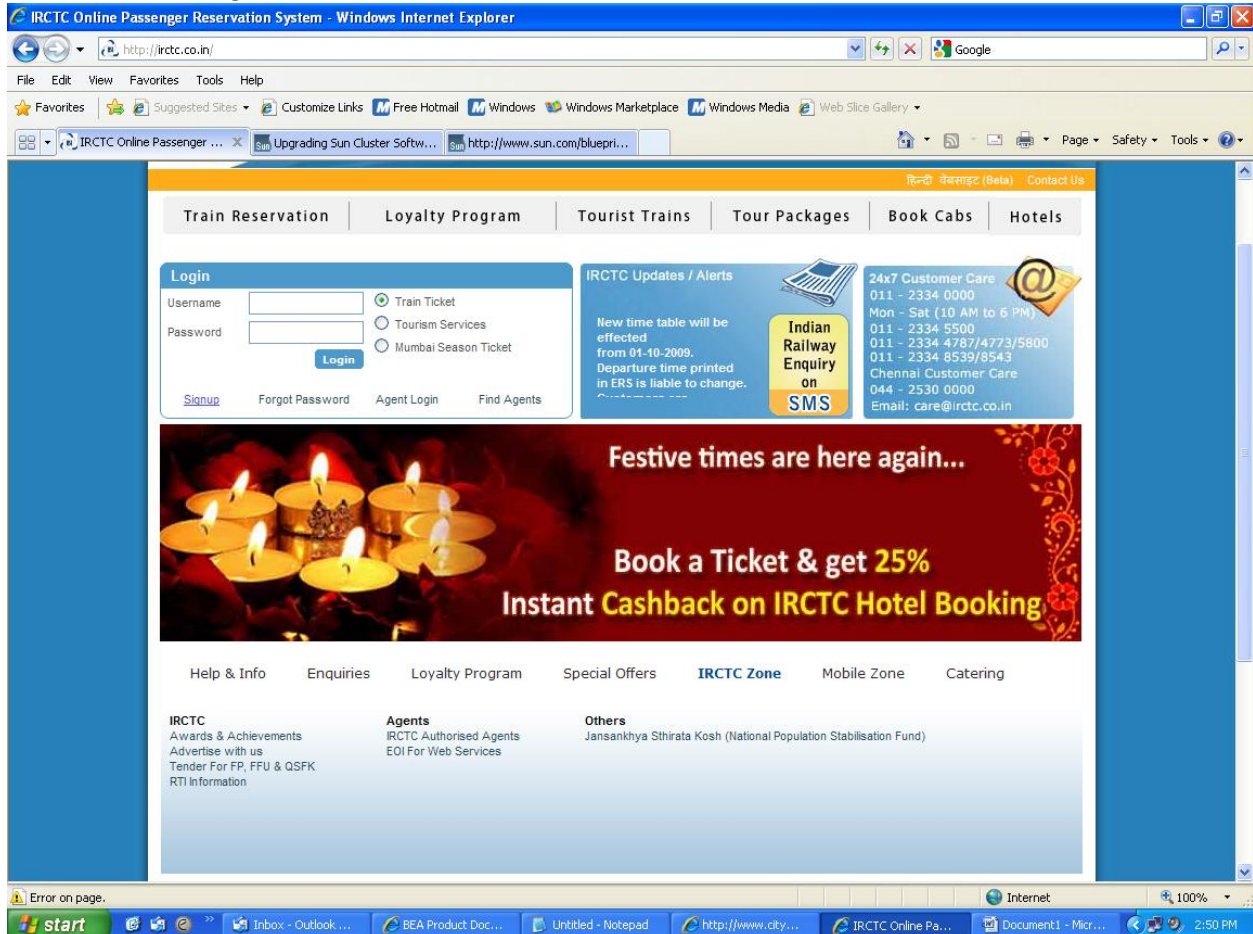
**Step 2:-**

This will redirect to the home page of IRCTC.

For New users, who want book ticket has to register in irctc website by clicking sign up.

Existing user click here to login

New user click here to register



IRCTC Online Passenger Reservation System - Windows Internet Explorer

http://irctc.co.in/

File Edit View Favorites Tools Help

IRCTC Online Passenger ... Upgrading Sun Cluster Softw... http://www.sun.com/bluepri...

Train Reservation Loyalty Program Tourist Trains Tour Packages Book Cabs Hotels

**Login**

Username

Password

Train Ticket  
 Tourism Services  
 Mumbai Season Ticket

**Login**

[Signup](#) [Forgot Password](#) [Agent Login](#) [Find Agents](#)

IRCTC Updates / Alerts

New time table will be effected from 01-10-2009. Departure time printed in ERS is liable to change.

**Indian Railway Enquiry on SMS**

24x7 Customer Care  
011 - 2334 0000  
Mon - Sat (10 AM to 6 PM)  
011 - 2334 5500  
011 - 2334 4787/4773/5800  
011 - 2334 8539/8543  
Chennai Customer Care  
044 - 2530 0000  
Email: care@irctc.co.in

**Festive times are here again...**

**Book a Ticket & get 25% Instant Cashback on IRCTC Hotel Booking**

Help & Info Enquiries Loyalty Program Special Offers **IRCTC Zone** Mobile Zone Catering

**IRCTC**  
Awards & Achievements  
Advertise with us  
Tender For FP, FFU & QSFK  
RTI Information

**Agents**  
IRCTC Authorised Agents  
EOI For Web Services

**Others**  
Jansankhya Sthirata Kosh (National Population Stabilisation Fund)

Error on page. Internet 100%

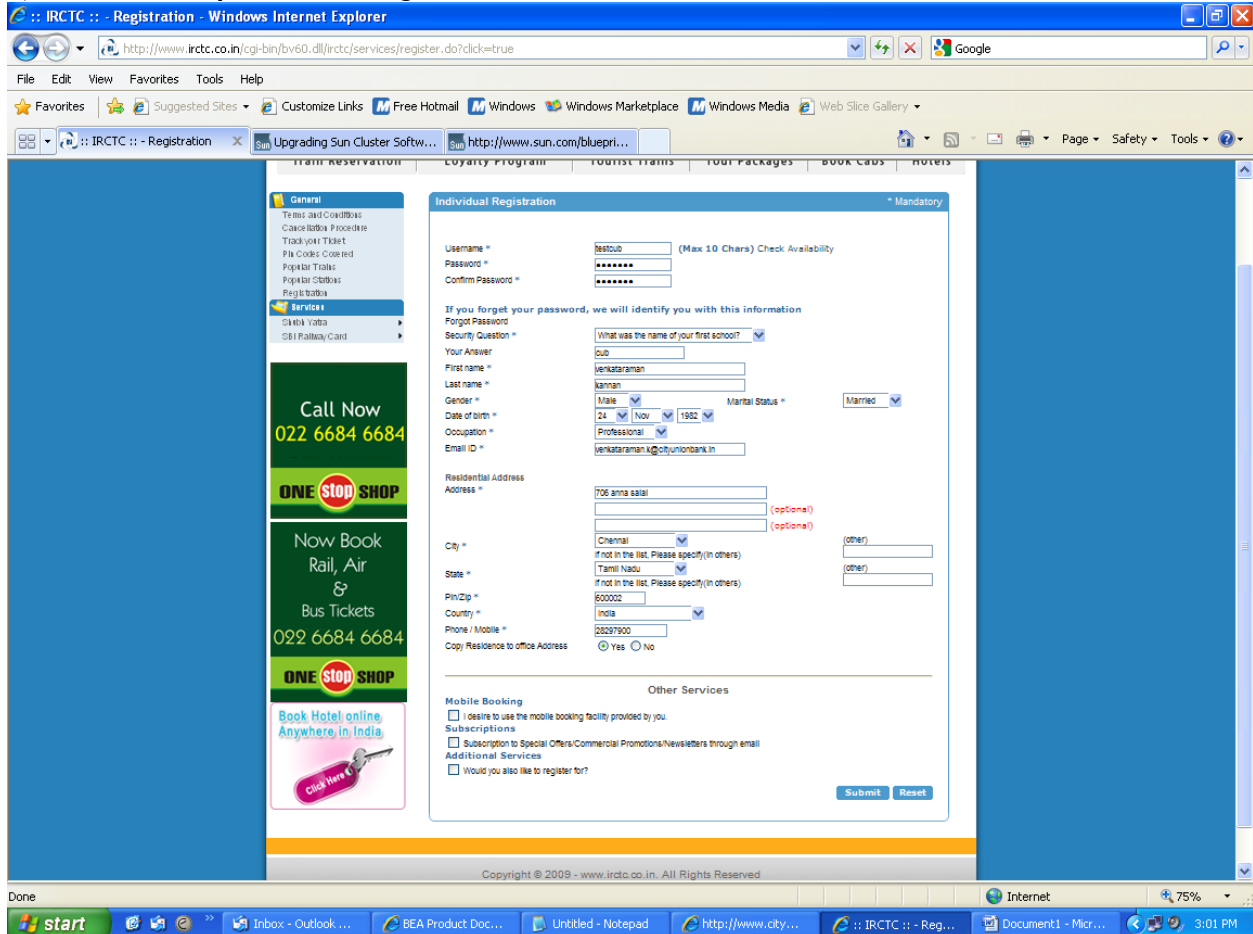
start Inbox - Outlook ... BEA Product Doc... Untitled - Notepad http://www.city... IRCTC Online Pa... Document1 - Mic... 2:50 PM

**Step3:-**

a) For first time users, kindly fill in the details and Click on **SUBMIT** .

b) This will navigate to terms and condition page .

c) click on **Accept** to finish registration.



The screenshot shows a web browser window titled "IRCTC :: - Registration - Windows Internet Explorer". The address bar shows the URL: <http://www.irctc.co.in/cgi-bin/bv60.dll/irctc/services/register.do?click=true>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The toolbar shows various icons for navigation and utility. The main content area displays the "Individual Registration" form, which is marked as "Mandatory".

**Individual Registration - Mandatory**

Username \*  (Max 10 Chars) Check Availability  
 Password \*   
 Confirm Password \*

If you forget your password, we will identify you with this information  
 Forgot Password  
 Security Question \*   
 Your Answer   
 First name \*   
 Last name \*   
 Gender \*  Male  Female Marital Status \*  Married  Single  
 Date of birth \*  /  /   
 Occupation \*  Professional  Student  Other  
 Email ID \*

Residential Address  
 Address \*   
 (optional)  
 (optional)  
 City \*    
 State \*    
 Pin/Zip \*   
 Country \*  India  Other  
 Phone / Mobile \*   
 Copy Residence to office Address  Yes  No

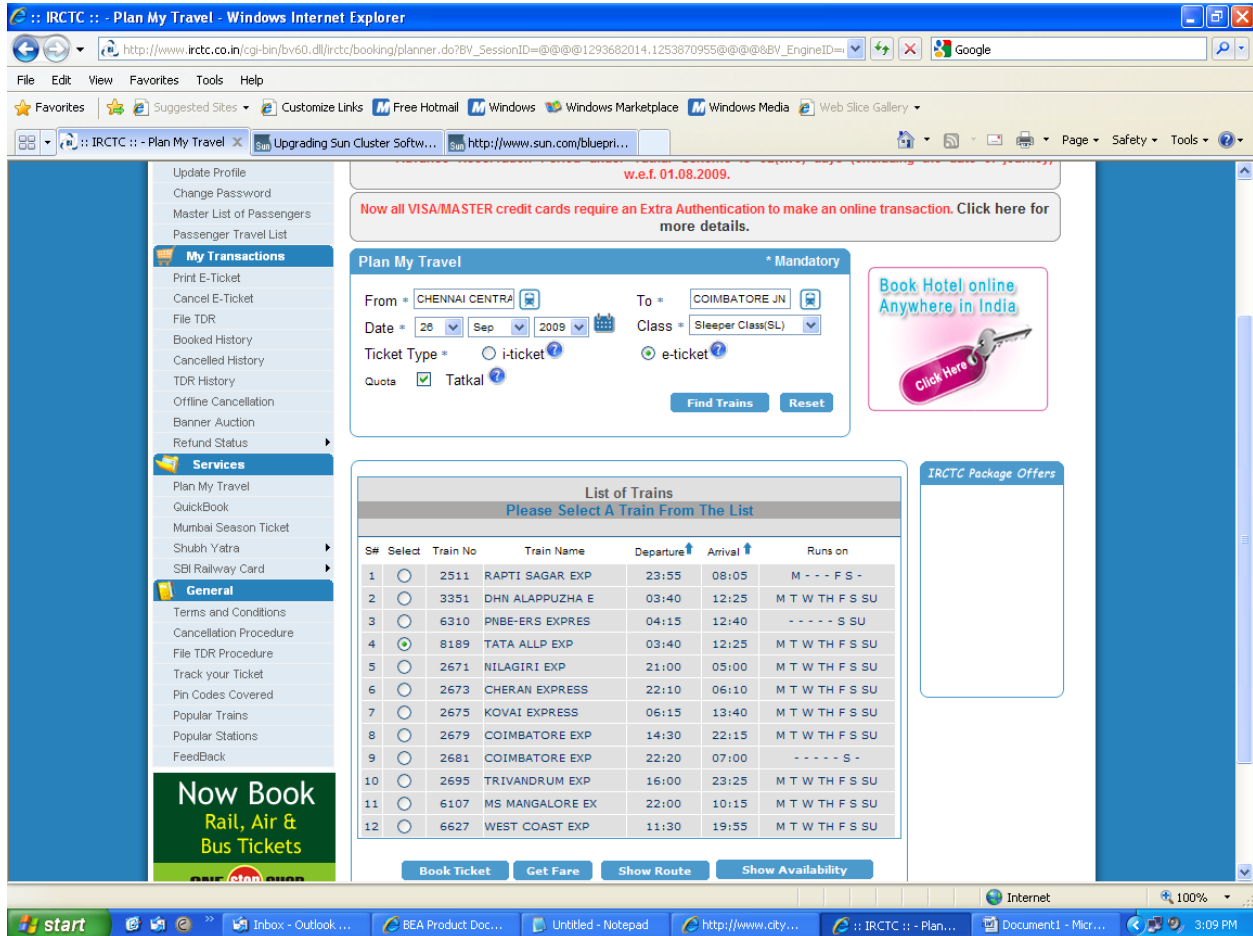
Other Services  
 Mobile Booking  
 I desire to use the mobile booking facility provided by you.  
 Subscriptions  
 Subscription to Special Offers/Commercial Promotions/Newsletters through email  
 Additional Services  
 Would you also like to register for?

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The sidebar on the left contains a "General" section with links like "To find and Credit/Debit", "Check/Book Procedure", "Track your Ticket", "Pin Codes Code red", "Popular Trains", "Popular Stations", and "Regist/Book". Below this is a "Services" section with "SBI Yatra" and "SBI Railway Card". There are also promotional banners for "ONE STOP SHOP" with the phone number "022 6684 6684" and "Now Book Rail, Air & Bus Tickets" with the same phone number. A "Click Here" button is also visible.

**Step 4:-**

1. To book ticket choose from and to places ,date of journey ,class etc.
2. Click on **Find Trains**.
3. choose a train and click on **Book Ticket**



w.e.f. 01.08.2009.

Now all VISA/MASTER credit cards require an Extra Authentication to make an online transaction. Click here for more details.

**Plan My Travel** \* Mandatory

From +  To +

Date =    Class =

Ticket Type \*  i-ticket  e-ticket

Quota  Tatkal

**List of Trains**  
Please Select A Train From The List

S#	Select	Train No	Train Name	Departure	Arrival	Runs on
1	<input type="radio"/>	2511	RAPTI SAGAR EXP	23:55	08:05	M - - - F S -
2	<input type="radio"/>	3351	DHN ALAPPUZHA E	03:40	12:25	M T W TH F S SU
3	<input type="radio"/>	6310	PNBE-ERS EXPRES	04:15	12:40	- - - - - S SU
4	<input checked="" type="radio"/>	8189	TATA ALLP EXP	03:40	12:25	M T W TH F S SU
5	<input type="radio"/>	2671	NILAGIRI EXP	21:00	05:00	M T W TH F S SU
6	<input type="radio"/>	2673	CHERAN EXPRESS	22:10	06:10	M T W TH F S SU
7	<input type="radio"/>	2675	KOVAI EXPRESS	06:15	13:40	M T W TH F S SU
8	<input type="radio"/>	2679	COIMBATORE EXP	14:30	22:15	M T W TH F S SU
9	<input type="radio"/>	2681	COIMBATORE EXP	22:20	07:00	- - - - - S -
10	<input type="radio"/>	2695	TRIVANDRUM EXP	16:00	23:25	M T W TH F S SU
11	<input type="radio"/>	6107	MS MANGALORE EX	22:00	10:15	M T W TH F S SU
12	<input type="radio"/>	6627	WEST COAST EXP	11:30	19:55	M T W TH F S SU

**Now Book Rail, Air & Bus Tickets**

**Step 5:-**

1.Fill the passenger details

2.Click on GO

3.This will redirect to next page for confirmation where you have to choose **MAKE PAYMENT**



**IRCTC :: Ticket Reservation - Windows Internet Explorer**

http://www.irctc.co.in/cgi-bin/bv60.dll/irctc/booking/bookticket.do?click=true

File Edit View Favorites Tools Help

IRCTC :: Ticket Reser... Upgrading Sun Cluster Softw... http://www.sun.com/bluepri...

**User Profile**

- Update Profile
- Change Password
- Master List of Passengers
- Passenger Travel List

**My Transactions**

- Print E-Ticket
- Cancel E-Ticket
- File TDR
- Booked History
- Cancelled History
- TDR History
- Offline Cancel History
- Booked A/c/Bn
- Revised Status

**Services**

- File IR Ticket
- Out of Book
- Meal and Skatka Ticket
- SRM Voda
- SBI Railway Card

**General**

- Terms and Conditions
- Cancelation Procedure
- File TDR Procedure
- Track your Ticket
- Pin Codes Covered
- Popular Trains
- Popular Stations
- Feedback

**Now Book Rail, Air & Bus Tickets**

**ONE STOP SHOP**

**LOWEST RAILWAY TRANSACTION CHARGE. FASTEST REFUND TIME. BEST SOFTWARE.**

Cash www.kashoard.in

**Ticket Reservation** \* Mandatory

Train No: 8189 Train Name: TATA ALLP EXP  
 From: CHENNAI CENTRAL (MAS) To: COIMBATORE JN (CBE)  
 Date: 26-Sep-2009 Class: Sleeper Class(SL)  
 Boarding Point: CHENNAI CENTRAL (MA) Reservation Upto: COIMBATORE JN (CBE)  
 Quota: Tatkal

**Passenger Details**

1: Select your Travel List  
 2: Select Passengers from your Master List

SNo	Name	Age	Sex	Berth Preference	Senior Citizen
1	Venkataraman	23	Male	Lower	<input type="checkbox"/>
2			Select	Choose Berth	<input type="checkbox"/>
3			Select	Choose Berth	<input type="checkbox"/>
4			Select	Choose Berth	<input type="checkbox"/>
5			Select	Choose Berth	<input type="checkbox"/>
6			Select	Choose Berth	<input type="checkbox"/>

**CHILDREN BELOW 5 YEARS (FOR WHOM TICKET IS NOT TO BE ISSUED)**

**Child Passenger Details**

SNo	Name	Age	Sex
1.		Select	Select
2.		Select	Select

Consider for Auto Upgradation.  
 Berth preference does not guarantee allotment of preferred berth type. If you need assured Lower Berths or assured Compact Accommodation (in same coach) please select one of the options below.

None  
 Book my ticket only if atleast one lower berth is allotted.  
 Book my ticket only if atleast two lower berths are allotted.  
 Book my ticket only if all the above passengers are allotted berths in the same coach.

If no option/None is selected, the berths will be allotted based on the system logic, depending on availability at that point of time.

**E - Ticket**

The identification details are not required at the time of booking now. The ID card will be required during journey. One of the passenger booked on an e-ticket should have any of the five identity cards (Voter identity card/Passport/ Pan card/Driving license/Photo I/d card of Central/State Government issued to their employees) during train journey in original.

Go Reset Reprint

For normal I-Ticket booking is permitted at least two clear calendar days in advance of

Done Internet 75%

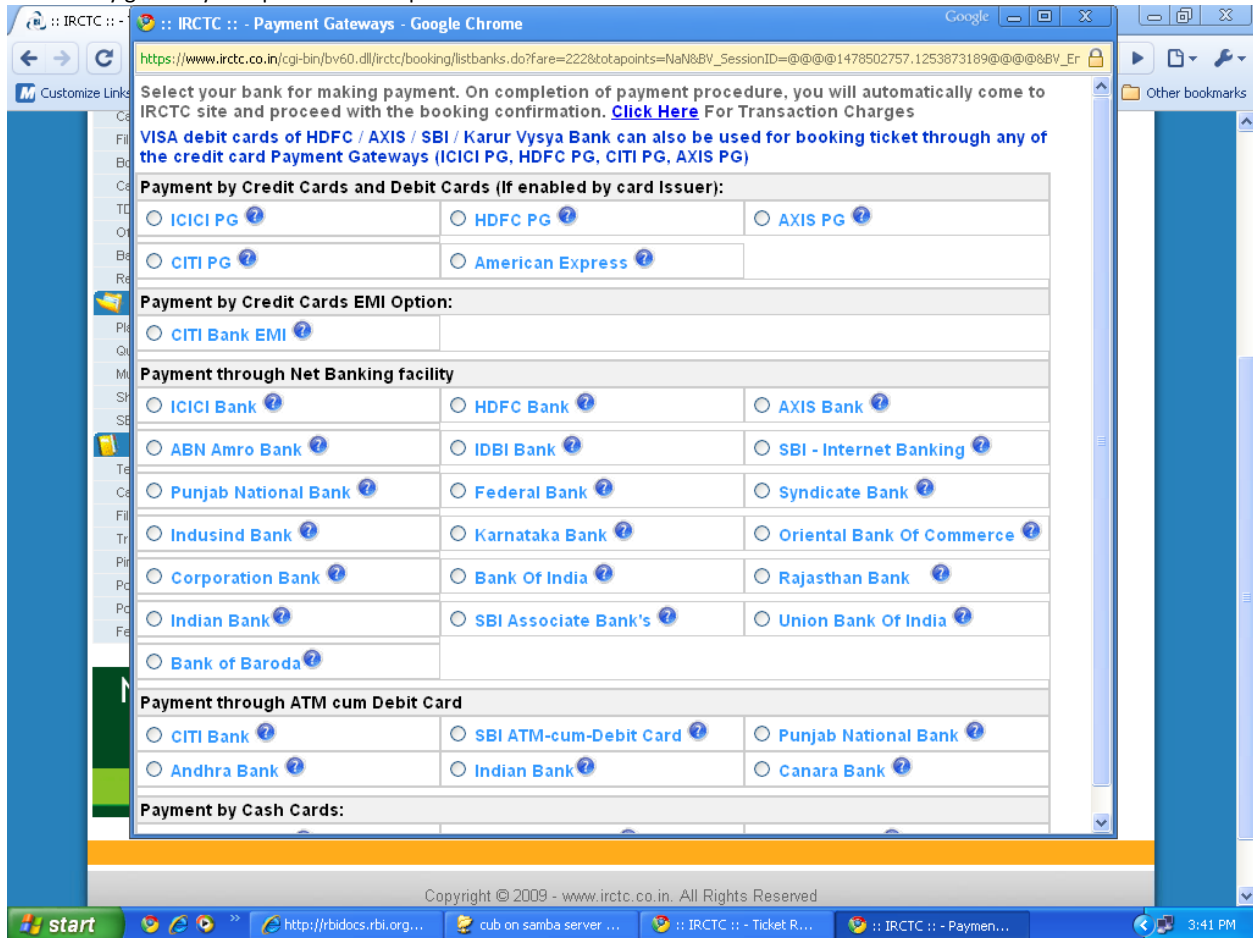
start | In-box - Outlook ... | BEA Product Doc... | Untitled - Notepad | http://www.city... | IRCTC :: - Tick... | Document1 - Micr... | 3:11 PM

**STEP :6**

a) After clicking the **MAKE PAYMENT** option a pop up window will appear to choose the payment gateway.

b) Choose any one payment gate way under Payment by Credit Cards and Debit Cards

Choose any gate way except American Express



The screenshot shows the IRCTC website's payment gateway selection page. The browser address bar shows the URL: [https://www.irctc.co.in/cgi-bin/bv60.dll/jrctc/booking/listbanks.do?fare=222&totapoints=NaN&BY\\_SessionID=@@@@1478502757.1253873189@@@&BY\\_Er](https://www.irctc.co.in/cgi-bin/bv60.dll/jrctc/booking/listbanks.do?fare=222&totapoints=NaN&BY_SessionID=@@@@1478502757.1253873189@@@&BY_Er). The page content includes the following sections:

- Select your bank for making payment. On completion of payment procedure, you will automatically come to IRCTC site and proceed with the booking confirmation. [Click Here](#) For Transaction Charges**
- VISA debit cards of HDFC / AXIS / SBI / Karur Vysya Bank can also be used for booking ticket through any of the credit card Payment Gateways (ICICI PG, HDFC PG, CITI PG, AXIS PG)**
- Payment by Credit Cards and Debit Cards (If enabled by card Issuer):**
  - ICICI PG ?
  - HDFC PG ?
  - AXIS PG ?
  - CITI PG ?
  - American Express ?
- Payment by Credit Cards EMI Option:**
  - CITI Bank EMI ?
- Payment through Net Banking facility**
  - ICICI Bank ?
  - HDFC Bank ?
  - AXIS Bank ?
  - ABN Amro Bank ?
  - IDBI Bank ?
  - SBI - Internet Banking ?
  - Punjab National Bank ?
  - Federal Bank ?
  - Syndicate Bank ?
  - Indusind Bank ?
  - Karnataka Bank ?
  - Oriental Bank Of Commerce ?
  - Corporation Bank ?
  - Bank Of India ?
  - Rajasthan Bank ?
  - Indian Bank ?
  - SBI Associate Bank's ?
  - Union Bank Of India ?
  - Bank of Baroda ?
- Payment through ATM cum Debit Card**
  - CITI Bank ?
  - SBI ATM-cum-Debit Card ?
  - Punjab National Bank ?
  - Andhra Bank ?
  - Indian Bank ?
  - Canara Bank ?
- Payment by Cash Cards:**

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**STEP :7**

This will redirect to citi bank page (if you choose CITI PG) where in the drop down box select **OTHER MASTER VISA CARDS**

The screenshot shows a web browser window displaying the Citibank Payment Gateway. The browser's address bar shows the URL: <https://www.citibank.co.in/PgJsps/PGHomeFrameVBV.jsp>. The page content includes the following elements:

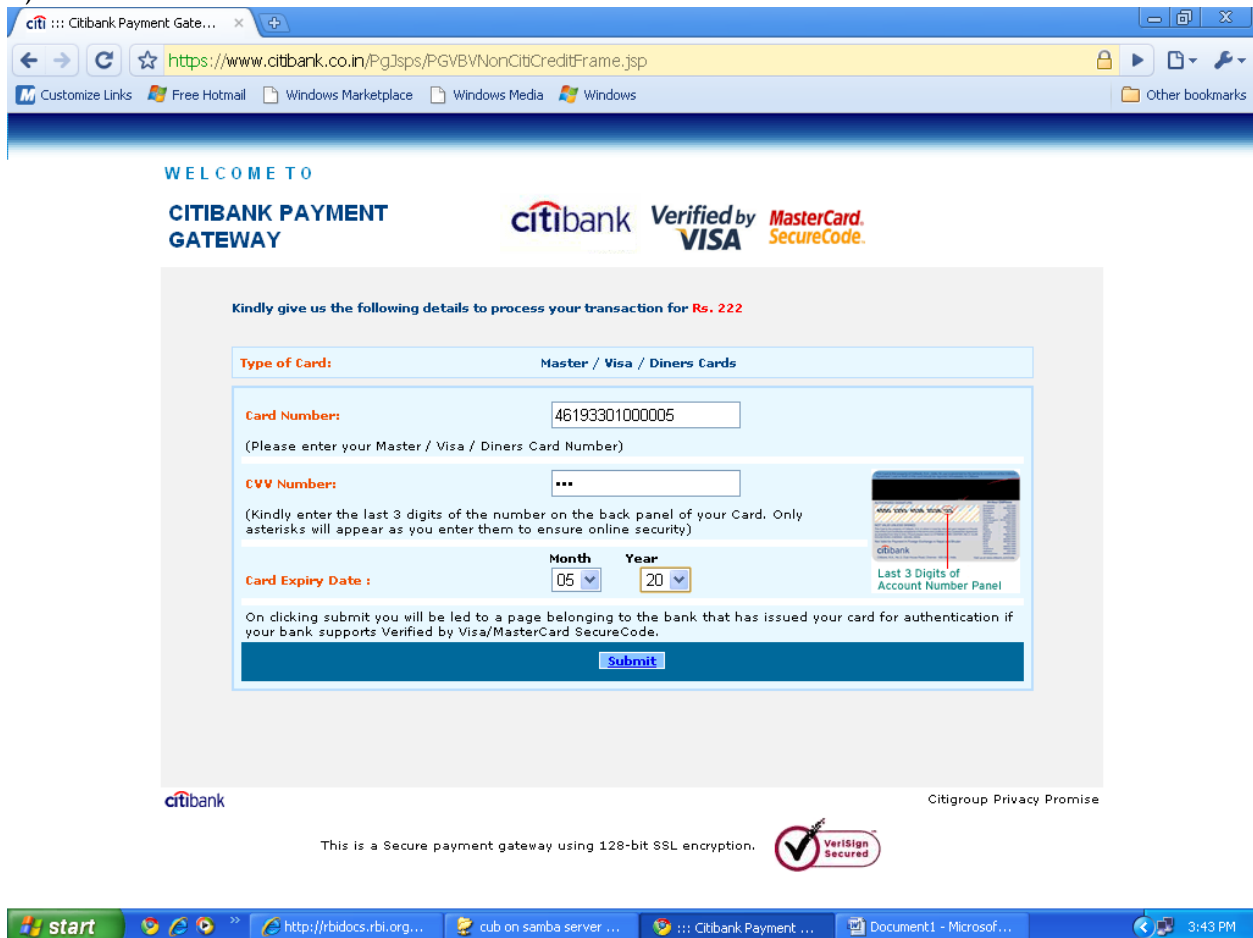
- WELCOME TO CITIBANK PAYMENT GATEWAY**
- citibank** logo and **Verified by VISA** and **MasterCard SecureCode.** logos.
- Text: "Enjoy the security and privileges of using your Credit Card / Diners Card / Citibank ATM/Debit Card to make payments or for shopping online."
- Text: "Kindly give us the following details to process your transaction"
- A form with the label **Choose Your Card:** and a dropdown menu. The dropdown menu is open, showing the following options:
  - Select-----
  - Select-----
  - Citibank ATM / Debit Card
  - Citibank Credit Card / Diners International
  - Other Master/Visa Card
- citibank** logo and **Citigroup Privacy Promise** text.
- Text: "This is a Secure payment gateway using 128-bit SSL encryption." and a **VeriSign Secured** logo.

The Windows taskbar at the bottom shows the Start button, several open applications (including a browser with the current page, a document, and a samba server), and the system clock showing 3:42 PM.

**STEP :8**

FILL IN YOUR CARD DETAILS LIKE BELOW:

- a) card number
- b) cvv (at back panel of the card)
- c) expiry date (at the front panel of the card)
- d) Click on **SUBMIT**



The screenshot shows a web browser window with the URL <https://www.citibank.co.in/PgJsps/PGVBNonCitiCreditFrame.jsp>. The page title is "WELCOME TO CITIBANK PAYMENT GATEWAY". The page features the Citibank logo and logos for "Verified by VISA" and "MasterCard SecureCode". A message states: "Kindly give us the following details to process your transaction for Rs. 222".

The form contains the following fields:

- Type of Card:** Master / Visa / Diners Cards
- Card Number:** 46193301000005 (with a note: "Please enter your Master / Visa / Diners Card Number")
- CVV Number:** \*\*\* (with a note: "Kindly enter the last 3 digits of the number on the back panel of your Card. Only asterisks will appear as you enter them to ensure online security")
- Card Expiry Date:** Month: 05, Year: 20 (with a note: "On clicking submit you will be led to a page belonging to the bank that has issued your card for authentication if your bank supports Verified by Visa/MasterCard SecureCode.")

A "Submit" button is located at the bottom of the form. To the right of the CVV field, there is an image of a credit card with a red line indicating the "Last 3 Digits of Account Number Panel".

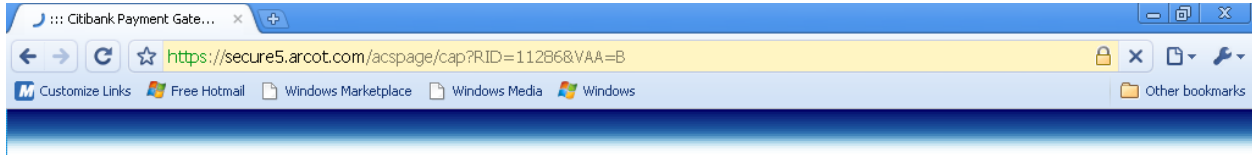
At the bottom of the page, there is a Citibank logo, a "Citigroup Privacy Promise" link, and a security notice: "This is a Secure payment gateway using 128-bit SSL encryption." accompanied by a "VeriSign Secured" logo.

The Windows taskbar at the bottom shows the Start button, several icons, and the system tray with the time 3:43 PM.





THIS WILL REDIRECT TO VERIFIED BY VISA SECOND FACTOR AUTHENTICATION WINDOW:

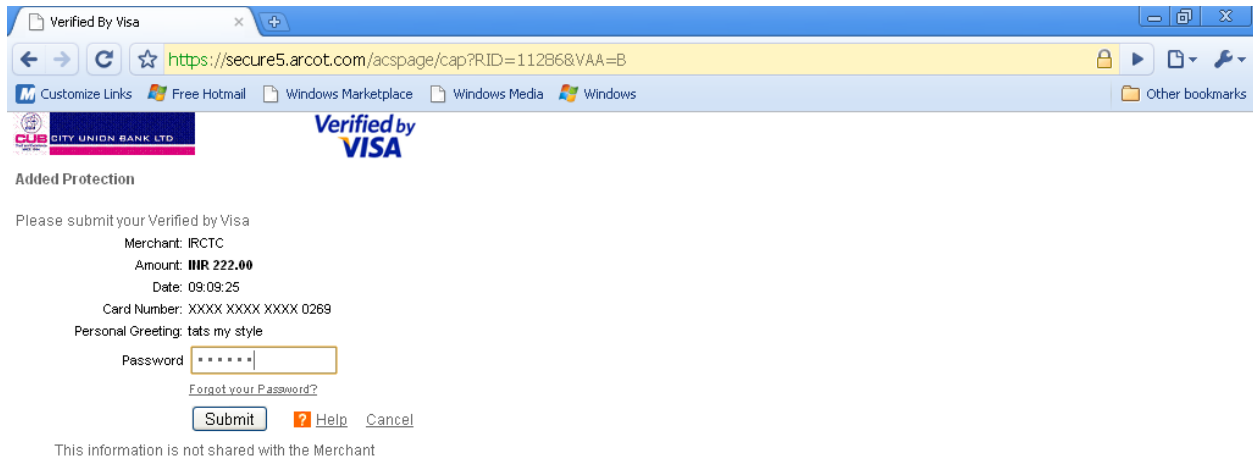


**Just a moment...! You are being redirected to 3D Secure Page.**  
[Please do not close/refresh this window]





**STEP 9:-  
ENTER YOUR PASSWORD AND CLICK ON SUBMIT**



1. Register for Verified by Visa to avoid decline of internet transactions using your CUB Debit Card.
2. To register use “Verified by VISA” link in [www.cityunionbank.com](http://www.cityunionbank.com) site.
3. While transacting online on Verified by Visa enabled websites, there will be a password prompt. Please enter your password.
4. IF YOU HAVE NOT REGISTERED FOR VERIFIED BY VISA or Forgot Your Password Click on “Forgot Your Password” link to set your password online using your ATM pin.

**AFTER SUCCESSFUL PAYMENT YOU CAN PRINT THE E-TICKET**