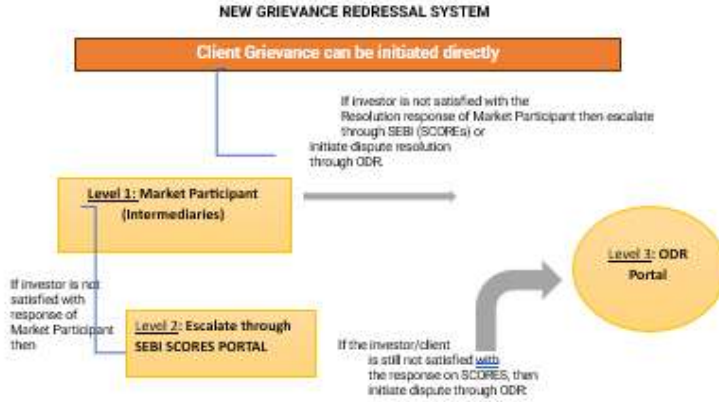


**Para 5(2) of Investor Charter**

**Illustration of New Grievance Redressal System<sup>10</sup>**



**Stages of resolution of dispute through ODR?**

